

## 2022 Philadelphia Consumer Survey Results

Service Category	<u>Never personally needed</u>	<u>Personally needed and RECEIVED</u>	<u>Personally needed but DID NOT receive</u>	<u>Never heard of service</u>
Dental care	15.4%	46.3%	6.6%	2.2%
DEFA	27.9%	28.7%	8.8%	7.4%
Food bank/home delivered meals	26.5%	35.3%	5.9%	5.9%
HIPCP	32.4%	25.7%	8.1%	5.9%
Housing assistance	30.9%	25.0%	13.2%	1.5%
Legal	30.9%	27.9%	8.1%	5.9%
Medical Case Management	18.4%	46.3%	4.4%	0.7%
Nutritional Counseling	28.7%	28.7%	6.6%	5.1%
Medical Care	12.5%	50.7%	1.5%	2.9%
Emergency Medications	38.2%	31.6%	1.5%	3.7%
Transportation	27.2%	39.7%	4.4%	2.2%
Mental Health Counseling	21.3%	37.5%	8.1%	2.2%
Substance use counseling	37.5%	22.8%	2.2%	4.4%
Treatment adherence	36.8%	23.5%	3.7%	7.4%
Home Health (pro nurse)	44.1%	16.2%	4.4%	5.1%
Self care assistance	47.8%	15.4%	4.4%	5.1%
Support groups	40.4%	20.6%	7.4%	2.9%
Hospice services	50.7%	8.1%	3.7%	5.1%
Physical Rehab	44.1%	18.4%	3.7%	4.4%
Adult day care	50.0%	11.0%	2.2%	5.9%
Child care	50.7%	8.1%	4.4%	5.9%
HIV care entry	41.2%	22.8%	1.5%	4.4%
Translation and Interpretation	52.2%	8.8%	4.4%	3.7%

\*\*\*PERCENTAGE OUT OF 131 RESPONDENTS