

2022 Pennsylvania Consumer Survey Results

(Bucks, Chester, Delaware, Montgomery)

Service Category	<u>Never personally needed</u>	<u>Personally needed and RECEIVED</u>	<u>Personally needed but DID NOT receive</u>	Never heard of service
Dental care	11.5%	73.1%	3.8%	0.0%
DEFA	42.3%	38.5%	7.7%	3.8%
Food bank/home delivered meals	38.5%	50.0%	3.8%	0.0%
HIPCP	38.5%	46.2%	3.8%	3.8%
Housing assistance	53.8%	26.9%	7.7%	0.0%
Legal	69.2%	26.9%	3.8%	0.0%
Medical Case Management	15.4%	73.1%	7.7%	0.0%
Nutritional Counseling	26.9%	65.4%	0.0%	0.0%
Medical Care	15.4%	73.1%	3.8%	0.0%
Emergency Medications	61.5%	23.1%	0.0%	7.7%
Transportation	42.3%	42.3%	3.8%	0.0%
Mental Health Counseling	30.8%	53.8%	0.0%	3.8%
Substance use counseling	53.8%	30.8%	3.8%	3.8%
Treatment adherence	26.9%	50.0%	7.7%	3.8%
Home Health (pro nurse)	57.7%	26.9%	11.5%	3.8%
Self care assistance	73.1%	7.7%	7.7%	0.0%
Support groups	61.5%	23.1%	0.0%	0.0%
Hospice services	88.5%	3.8%	0.0%	0.0%
Physical Rehab	57.7%	34.6%	0.0%	0.0%
Adult day care	92.3%	0.0%	0.0%	0.0%
Child care	92.3%	0.0%	0.0%	0.0%
HIV care entry	50.0%	34.6%	3.8%	0.0%
Translation and Interpretation	73.1%	15.4%	0.0%	3.8%

***PERCENTAGE OUT OF 26 RESPONDENTS