

## CSU (2025), MMP (2015-2024), & Consumer Survey (2022) Data

| Services Reported as Needed  | PDPH 2025 Client Services Unit<br>Need at Intake (N=1,841) | Medical Monitoring Project 2015-<br>2024 (Weighted N=17,231) | EMA 2022 Consumer Survey<br>(N=263) |
|------------------------------|------------------------------------------------------------|--------------------------------------------------------------|-------------------------------------|
| Benefits and Entitlements    | 15.10%                                                     | N/A                                                          | 7.20%                               |
| Case Management              | 100.00%                                                    | 8.79%                                                        | 5.93%                               |
| DEFA                         | 16.35%                                                     | N/A                                                          | 9.75%                               |
| Dental Care                  | 19.50%                                                     | 23.43%                                                       | 7.63%                               |
| Food                         | 55.08%                                                     | 23.42%                                                       | 6.36%                               |
| HIV Education/Risk Education | 4.24%                                                      | N/A                                                          | N/A                                 |
| HIV Medical Care             | 11.95%                                                     | 31.24%                                                       | 2.12%                               |
| Home Health Care             | 3.75%                                                      | N/A                                                          | 5.08%                               |
| Housing Assistance           | 55.19%                                                     | 14.06%                                                       | 11.44%                              |
| Medications                  | 20.59%                                                     | 2.61%                                                        | 3.39%                               |
| Mental Health Services       | 32.10%                                                     | 10.71%                                                       | 5.93%                               |
| Substance Use Services       | 5.92%                                                      | 3.01%                                                        | 2.97%                               |
| Support Group/Peer Support   | 2.39%                                                      | 7.42%                                                        | 8.05%                               |
| Language Translation         | 5.00%                                                      | N/A                                                          | 2.54%                               |
| Transportation               | 56.33%                                                     | 9.48%                                                        | 5.93%                               |
| Treatment Adherence          | 29.82%                                                     | 0.52%                                                        | 3.81%                               |
| Patient Navigation           | N/A                                                        | 4.94%                                                        | 2.54%                               |

**CSU: Need at Intake**

**MMP: Service Need reported through various methods**

**Consumer Survey: Needed service but did not receive**